

Diego Gabriel Zuniga Klein

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Skills

- Postman | Java | JavaScript | Jira | C++ | DBeaver | MSSQL | Node | Playwright | Espresso | React | NextJs | Robot | jQuery | NoSQL | Git
- Azure | Cloud Computing | CI/CD | Cypress | Selenium | Cucumber | Functional Testing | OOP | CSS | Android Studio
- TestLink | Firebase | Frontend | English, Spanish, Portuguese – *All professional proficiency or above*

Experience

Platform Software Test Engineer

Telus Digital

07/2025 - current

- Designed and implemented quality assurance processes and best practices across the QA team.
- Reviewed automation test code via Pull Requests to ensure code quality, maintainability, and adherence to best practices.
- Executed manual backend tests using Postman, following company standards and project requirements.
- Performed manual and automated testing to a **major international hotel franchise network** with thousands of properties worldwide..
- Actively participated in product meetings alongside the Tech Lead to identify internal process issues and define future quality goals.
- Engaged in discussions with the Tech Lead to advocate for and secure additional resources for the QA department.
- Daily collaboration with **international, cross-functional teams**, conducting all meetings, documentation, and communications **in English**.

Quality Assurance Mid III

Creare Sistemas

07/2024 - 07/2025

- Designed and implemented quality assurance processes and best practices across the QA team.
- Conducted Git training sessions for the QA automation team to improve collaboration and version control practices.
- Provided technical mentorship and support to other QA team members on tools such as Cypress and other relevant technologies.
- Collaborated with the DevOps team to develop test pipelines in Jenkins for both frontend and backend applications.
- Reviewed automation test code via Pull Requests to ensure code quality, maintainability, and adherence to best practices.
- Developed automated backend tests using Postman, following company standards and project requirements.
- Performed manual testing on a vehicle fleet management and video telematics platform.
- Actively participated in product meetings alongside the Tech Lead to identify internal process issues and define future quality goals.
- Engaged in discussions with the Tech Lead to advocate for and secure additional resources for the QA department.

Test Automation Analyst

DBServer

07/2024 - 02/2025

- Developed automated UI tests for our Web Solutions using the Banrisul test framework, which is in Java based on Selenium.
- Designed and executed test scripts using Trace in BDD format.
- Requirements Gathering for our agro-investment platform.
- Written and used SQL scripts to facilitate queries.
- Participated in meeting with the quality team to discuss the status of the test automation project.
- Reviewed team BDD scenarios to improve their writing.
- Participated in meetings with the QA team to suggest and implement changes to improve our overall quality process.
- Reviewed merge requests regarding the other automated testing projects from the other teams.

Quality Assurance Mid

Safe2Pay

11/2023 - 07/2024

- Developed automated tests for API Solutions using PactumJS.
- Developed automated UI tests for our Web Solutions using Cypress.
- Designed and executed test scripts using Azure Test Plan in BDD format.
- Requirements Gathering for our payment POS solution.
- Written and used SQL scripts to facilitate queries.
- Written and presented a presentation/mentorship about API Test Automation and BDD.
- Reviewed team BDD scenarios to improve their writing.
- Participated in meetings with the QA team to suggest and implement changes to improve our overall quality process.

Quality Assurance Jr

Tino Tech

08/2022 - 08/2023

- Developed automated tests for our TEF Web Solution. Boosted the quality levels using the latest technologies such as Cypress, Robot Framework with Selenium and Python.
- Designed and executed test scripts using TestLink in BDD format.
- Written and presented a presentation/mentorship about Robot Framework to our dev team.
- Participated in meetings with the QA team to suggest and implement changes to improve our overall quality process.

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QA - Intern

Getnet

08/2021 - 08/2022

- Developed the test automation for our Digital POS applications, such as Premmia and Estácio. Taking into consideration the technology used to develop these applications and the already implemented tests, I used the Google Test Framework for Android mobile testing, Espresso Framework, the programming language used was Java.
- Executed regression tests before releasing new versions of our apps to the public. Since regression tests are mostly manual, the only tools that I used to assist me were Postman and our BDD on Jira.
- Worked directly with our clients as a middleman between them and the development team, to filter reported bugs and forward them to the Dev team if needed. I added a fix task in our backlog if it was a minor bug.
- Assembled and presented our team Sprint Reviews to the whole tribe(30 - 50 people). I also participated on QA Chapters so I could Understand what was being used by the other squads.
- Designed and executed test scripts using Jira in BDD format.

Inter - Software Development Engineer

DBServer

04/2017 - 04/2018

- Used Java with Spring Boot to build a responsive web application. The application was a Task Submission System for students to submit their work.
- Used Scrum to speed the development process.
- Learned about how frontend and backend work with Java.
- Learned all about Git and Version Control.

Software Engineer - Study

Apple Foundations

06/2019

- Developed an app to help people with their mental health. I used Swift with the SwiftUI to develop the iPhone application.
- Learned the behinds of UI/UX and the studies behind the design of applications and websites.

Education

Bachelor of Software Engineering

PUCRS

Porto Alegre, RS, BR 08/2019 - moment

- Major in Software Engineering

Projects

- **ToDoList:** Creator of a on development todo list web application(React, NextJS, Firebase). Link to the live [application](#) (on test phase)
- **Nobleon:** Developing a restaurant management facilitator system to help small restaurants to improve their sales.
- **AGES:** Acted as Developer, BD Engineer, Software Architect and now as a Project Manager to 4 different companies.